

The Corporation of the City of North Bay

By-Law No. 2025-07

**Being a By-Law to Establish 2025 Rates or Charges for
the Supply of Water and Wastewater Distribution
for Domestic, Commercial and Manufacturing Use**

Whereas section 391 of the *Municipal Act, 2001*, S.O. 2001, c. 25 provides that a municipality may pass by-laws imposing fees or charges on persons for services or activities provided or done by or on behalf of it;

And Whereas Notice of the Public Meeting in the matter of the rates and fees charged in the 2025 Water and Wastewater Rates and Charges By-Law was given by way of a Notice on the City of North Bay’s website pursuant North Bay Notice By-Law 2020-79 on 18th day of December, 2024;

And Whereas a Public Meeting under the *Municipal Act, 2001* in the matter of the proposed amendments to the existing Water Rates and Wastewater Rates was held on the 14th day of January, 2025;

And Whereas the Council of The Corporation of the City of North Bay passed General Government Committee Report No. 2025-01 at its Regular Meeting held on the 28th day of January 2025;

Now Therefore, the Council of The Corporation of the City of North Bay hereby enacts as follows:

Short Title:

1. This By-Law may be cited as the “Water and Wastewater Rates and Charges By-Law”.

Definitions:

2. For the purpose of this By-Law:

"Account" means the bill issued by The Corporation of the City of North Bay for the supply of water and wastewater distribution for a Property.

“Chief Financial Officer” means the Chief Financial Officer/Treasurer for The Corporation of the City of North Bay or his/her authorized representative.

“City” means The Corporation of the City of North Bay.

“City Engineer” means the City Engineer - Infrastructure & Operations for the City or his/her authorized representative.

“Consumer” means any person who receives water from the City.

“Excess Water” means more than five times the three-month average consumption.

“Fixed Rate” means the portion of the water bill that is due and payable even if water is not consumed and includes the monthly charge per meter.

“ICI” means Industrial, Commercial, and Institutional uses as established by the City’s Comprehensive Zoning By-Law No. 2015-30 or any successor by-law.

“Multi-Residential” means a building containing three or more dwelling units with one water connection.

“Municipal Water Services” means the pipe and fittings that convey water from a connection on a main or private main to the meter location.

“Occupant” means any owner, lessee, tenant, agent of an owner, lessee or tenant, or any person in possession of any Premises.

“Owner” means any person who is the registered owner of a Premises or any agent thereof, a person entitled to a limited estate in land, a trustee in whom land is vested, an attorney acting pursuant to a General Power of Attorney or Continuing Power of Attorney for Property, a committee of the estate of a mentally incompetent person which is an owner of a Premises, an executor of an estate which includes a Premises, or an administrator or guardian who has responsibility for a Premises on behalf on an owner.

“Premises” means any house, tenement, building, church, lot or part of a lot in, through or past which water service runs.

“Property” means land and Premises or any portion thereof which is supplied with water by the City.

“Residential” means a building with one or two dwelling units and one water connection.

“Tax Roll” means a roll prepared by the City’s Treasurer each year based on the last returned assessment roll for the year, for the purposes of collecting taxes on each separately assessed property in the City.

“Unadjusted Three-Month Consumption Period” means any three months of consistent water consumption without adjustments upward or downward as authorized in this by-law.

“Unduly Burdensome” means a significant financial hardship to the property owner substantiated by evidentiary requirements as determined by the Chief Financial Officer and City Engineer or designate.

“Volumetric Charge” means the portion of the water bill that is based on the Volumetric Rate.

“Volumetric Rate” means the rate per cubic meter of water consumed.

“Wastewater Capital Reserve Fund” means Reserve Fund #99575R, a reserve fund for Sanitary Sewer Capital projects.

“Wastewater Charge” means the total wastewater bill based on the Wastewater Rate.

“Wastewater Operating Reserve Fund” means Reserve Fund #99577R, a reserve fund to absorb operating surplus and deficits resulting from wastewater operations to ensure these operations are not absorbed by the taxpayers.

“Wastewater Rate” means a rate based on the percentage of wastewater as an expression of water billed.

“Water and Wastewater Charge” means the total water and wastewater bill based on the Water Rate, Wastewater Rate, Volumetric Rate and Water Filtration Charge.

“Water Capital Reserve Fund” means Reserve Fund #99522R, a reserve fund for Water Capital projects.

“Water Filtration Charge” means the water meter size charge to recover the principal and interest costs associated with the City’s water treatment plant.

“Water Operating Reserve Fund” means Reserve Fund #99576R, a reserve fund to absorb operating surplus and deficit resulting from water operations to ensure these operations are not absorbed by the taxpayers.

“Water Rate” means a combined fixed and volumetric rate based on water meter size.

“Water Service Agreement” means an agreement between an applicant and the City for services.

Part I – Policy

3. The City shall fully recover water and wastewater costs through Water and Wastewater Rates and, in particular:
 - a. rates shall be calculated on the basis of a 45% fixed / 55% volumetric cost recovery model;
 - b. any net surplus generated from water services in any year shall be contributed to the existing Water Operating Reserve Fund or Water Capital Reserve Fund and any deficiency in any year shall be funded from Water Operating Reserve Fund;
 - c. any net surplus generated from wastewater services in any year shall be contributed to the existing Wastewater Operating Reserve Fund or Wastewater Capital Reserve Fund and any deficiency in any year shall be funded from the Wastewater Operating Reserve Fund;
 - d. net water costs shall be financed by both a Fixed Charge and a Volumetric Rate;
 - e. net wastewater costs shall be recovered through a Wastewater Rate stated as a percentage of the water bill; and
 - f. all revenue generated by the Water Filtration Charge shall be applied to the long-term financing principal and interest costs associated with the water treatment plant.

Part II – Rates & Charges

Rates and Charges:

4. Attached hereto, and marked as Schedule "A", and forming part of this by-law is a list of water and wastewater rates for 2025. The monthly rates and charges set out below shall apply to the Owner of each separately assessed parcel of land which is serviced by a water main:
 - a. a Fixed Rate for supply of water for domestic or household use as set out in Schedule “A” of this By-Law;
 - b. a Volumetric Rate as determined by the water consumption measured by the water meter in any given month, at the rates identified in Schedule “A”;
 - c. a Water Filtration Charge calculated on a water meter size basis in accordance with Schedule “A”; and
 - d. a Wastewater Rate as set out in Schedule “A”.

5. Notwithstanding the provisions of section 4 of this By-Law, where no meter is installed, subsections 4(a) and 4(b) shall not apply and instead the following rates and charges shall apply to the Property Owner:
 - a. a Residential property authorized by the City for fixed billing will be billed including the fixed portion based on a 5/8 by 3/4 inch meter and the average monthly consumption of the residential property group; and
 - b. a Residential property the Owner of which has refused to have a water meter installed in the Premises shall be billed equal to three times the fixed portion based on a 5/8 by 3/4 inch meter and the average monthly consumption of the residential property group.
6. For Residential uses where there is a connection to a sewer main only, and not to a water main, the property Owner shall be charged a fixed Wastewater Rate based on a 5/8 by 3/4 inch meter and the Wastewater variable rate based on the average consumption of the residential property group.
7. For ICI and Multi-Residential uses where there is a connection to a sewer main only, and not to a water main, the Property Owner shall be charged a Wastewater Rate calculated and determined by the City Engineer.

Part III – Administration - Adjustments – Collection

Administration

8. All properties supplied with Municipal Water Services shall be liable to the City for such services.
9. The City shall only accept an application for a supply of water from the Property Owner or agent thereof and the Property Owner shall be liable to the City for the payment of all rates in respect of water supplied to the Premises and for all charges and costs of the City applicable to the supply of water to such Premises.
10. Where an Owner of a Property, or an agent thereof, has made an application to the City requesting that the notice of account shall be given to the tenant of the Owner of a Property and the Chief Financial Officer has accepted such direction, the notice of account shall be given to the tenant.
11. Where the Chief Financial Officer and the City Engineer determine that a special rate or charge is appropriate, and Council approves the special rate or charge, such agreement shall take precedence over the rates or charges set out in this By-Law.
12. There shall be a fee payable at the time of the issuance of a building permit for the supply and usage of water for construction purposes. The fee shall be based on the value of construction as set forth on the building permit application as follows:
 - a. \$1.00 per \$1,000.00 value of construction up to the first \$500,000.00 value; and,
 - b. \$0.25 per \$1,000.00 value of construction for the remaining value of construction or part thereof.
 - c. The following types of construction shall be exempt from the construction water charges:
 - i. Construction outside of serviced areas;
 - ii. Renovations to Residential units; and
 - iii. Renovations and additions to all buildings which pay water charges on a metered rate.

Adjustments

13. Where the Chief Financial Officer and the City Engineer acting jointly and after proper investigation, determine that it would be Unduly Burdensome in the circumstances to require payment of the Water and Wastewater Charges determined in accordance with this By-law, they may authorize such adjustment, on a one-time basis only, to the Water and Wastewater Charges as they jointly determine to be appropriate in the circumstances.
14. Upon application in writing by a Consumer and provision of satisfactory evidence that plumbing problems within six months have been corrected and have resulted in Excess Water and Wastewater Charges, the Chief Financial Officer and the City Engineer, acting jointly may authorize a refund to the Consumer on a one-time basis of 50% of the Excess Water and Wastewater Charges as determined upon consideration of meter readings and prior usage.
15. In circumstances in which the City Engineer has directed a resident in writing to run water and a Water Service Agreement has been entered into, the Water and Wastewater Charges during the 'run water' period shall be adjusted to reflect a charge equal to an average Unadjusted Three-Month Consumption Period.
16. Where a Commercial or Industrial Consumer establishes to the satisfaction of the City Engineer that a majority of the water used by that Consumer is utilized in the production of a product such as ice, and where that Consumer has installed a separate meter which measures the water used in production of the product, the City Engineer is authorized to refund to the Consumer an amount equal to the Wastewater Charge associated with the volume of water metered for use in the production of the product.
17. Where a billing error from any cause has resulted in an under billing or over billing of Water and/or Wastewater Charges, the Chief Financial Officer may adjust the billing for the period affected by the error to a maximum period of two years from the date the error is corrected at the rates applicable for that period. Where the amount of the error cannot otherwise be determined, the adjustment shall be based on the water consumption rate established after the error is detected.
18. Any adjustment arising from an over billing shall be applied to reduce the amount owing on the next and subsequent water and wastewater billings as necessary or refunded to the Consumer. Any additional charges resulting from an under billing shall be added to the next water and wastewater billing and be due and payable in accordance with the billing unless alternate payment arrangements acceptable to the Chief Financial Officer are made. Interest on unpaid amounts shall run from the due date of the invoice.
19. In those cases where a Property is not supplied with water for the full month, the minimum applicable monthly rates or charges payable by the Consumer shall be pro-rated accordingly.

Collection

20. The Chief Financial Officer is hereby authorized to accept amounts payable under this By-Law. Amounts shall be paid into the Office of the Treasurer, City of North Bay, 200 McIntyre Street E., North Bay, Ontario, P1B 8V6, on or before the respective due date provided above, or paid into such banks named in Schedule 1 or Schedule 2 of the *Bank Act*, S.C. 1991, c. 46, a trust company incorporated under the *Trust and Loan Companies Act*, S.C. 1991, c.45, or a credit union incorporated or continued under the *Credit Unions and Caisses Populaires Act*, 2020, S.O. 2020, c. 36.
21. The Chief Financial Officer shall cause ten days' notice to be given to the Consumer of the due date of each metered account monthly.

22. Notice under section 21 is sufficiently given if it is delivered personally or by regular mail addressed to the Consumer at the latest address for the Consumer appearing on City records. Where the notice is delivered by regular mail addressed to the Consumer at the latest address for the Consumer appearing on City records, the notice shall be deemed to have been received on the fifth day after it was mailed unless the Consumer establishes that the Consumer did not, acting in good faith, through absence, accident, illness or other cause beyond the person's control, receive the notice.
23. The Chief Financial Officer shall charge an associated fee as specified in Schedule "E" of the City's User Fee By-Law then in effect, to any accounts for which payment was tendered by cheque where such cheque is not honoured by the financial institution named on such cheque, is returned as NSF (Not Sufficient Funds) or failed pre-authorized payments.
24. All water accounts, wastewater accounts and special fees shall be subject to a percentage charge payable by the Consumer as a penalty for non-payment of water accounts or any part thereof of one and one-quarter per cent (1.25%) on the first day of the calendar month immediately following the due date and on the first day of each calendar month thereafter in which default continues.
25. In the event of non-payment of an account, the Clerk shall, upon notice from the Chief Financial Officer of the amount due and the person by whom it is due and of the Property upon which any work was done or furnished the supply of water, enter any such unpaid amounts as fixed by Schedule "A" attached hereto for such service or work upon the Tax Roll and collect them in the same manner as taxes.
26. The Chief Financial Officer shall charge an associated fee as specified in Schedule "E" of the City's User Fee By-Law then in effect, to any accounts for which unpaid amounts are entered upon the Tax Roll.
27. The City Engineer may shut off the supply of water to a Premises if fees or charges payable by the Owners or Occupants of the Premises are overdue where those fees and charges relate to water supply and water use under this By-Law.
28. Prior to shutting off water supply for non-payment of fees or charges, the City shall provide notice of the proposed shut-off to the Owner and occupants of land in the manner outlined in City of North Bay Water Supply By-Law 2015-97, as amended.
29. Where water to a Premises has been turned off for non-payment, water shall not be turned on again to the Premises until all outstanding amounts owing to the City pursuant to this By-law which pertain to that property have been paid.
30. Water and Wastewater Rates and Charges By-Law No. 2024-09 is hereby repealed.
31. Any rates and charges as established under By-law 2024-09 as amended which were, are or will become due and payable under that By-law remain due and payable notwithstanding the repeal of the By-law.
32. This By-Law shall come into force and effect upon being passed, and shall apply to all water supplied, and all wastewater distributed, from January 1, 2025, forward.

Read a First Time in Open Council this 28th Day of January, 2025.

Read a Second Time in Open Council this 28th Day of January, 2025.

Read a Third Time in Open Council and Enacted and Passed this 28th Day of January, 2025.

Deputy Mayor Maggie Horsfield

City Clerk Karen Mclsaac

**THIS SCHEDULE "A" TO BY-LAW NO. 2025-07 OF THE CORPORATION OF
THE CITY OF NORTH BAY**

2025 Water and Wastewater Rates

Monthly Fixed Rate For Supply of Water

Meter Size	Monthly Fixed Rate
5/8X3/4	22.04
5/8 INCH	22.04
3/4 INCH	22.04
1 INCH	57.31
1.5 INCH	114.63
2 INCH	182.96
3 INCH	365.93
4 INCH	570.93
6 INCH	1,141.86

Volumetric Rate

\$1.80/ M³ of water consumed.

Wastewater Rate

102.56% of the total of the Monthly Fixed Rate for Supply of Water and the calculated Volumetric charge for that month