



# COLD WEATHER DISTRICT-WIDE HOMELESSNESS RESPONSE

## SHELTER SERVICES

### **COLD WEATHER HOUSING RESPONSE PROGRAM**

The Cold Weather Housing Response Program (CWHRP), located at 590 Chippewa Street, is open 24 hours a day and accessed through the Crisis Centre North Bay. The CWHRP provides access to basic needs with day programming, 24 on-site beds and 10 off-site beds and will be open until April 30, 2025.

For referrals coming from within the district, but outside North Bay, the Crisis Centre will assess capacity and eligibility over the phone and, if space is available, will arrange transportation to North Bay. If the accommodation is as a result of the lifting of the overflow cap (due to extreme cold weather alert) and no alternative shelter or housing is available when the cap is reinstated, transportation back to the community of origin will be provided.

The triage process (i.e. suitability for shelter and availability of beds) will be completed through Four Elms only.

### **FOUR ELMS SHELTER**

Other Shelter services will continue to be provided through CCNB at Four Elms and can be accessed as capacity allows.



**705-474-1031**

## DISTRICT-WIDE UNSHELTERED OUTREACH SERVICES

### **TRUE SELF DEBWEWENDIZWIN PEER OUTREACH SUPPORT TEAM (POST)**

POST services provide district-wide, unsheltered response, 7 days a week. True Self will respond to locations identified by community members to assess and provide support to those on site as required. True Self also visits unsheltered locations on an ongoing basis to provide basic needs supplies and connect individuals to services.

- Monday to Friday 8am to 8pm
- Saturday and Sunday 10am to 6pm

\* For after-hours calls please leave a message indicating the location of the site and the number of people living there.



**705-498-9482**

## EXTREME COLD WEATHER PROTOCOL

When Environment Canada forecasts temperatures of -15C or -20C with the wind chill in North Bay, the Extreme Cold Weather Policy will be put into effect. The North Bay Parry Sound District Health Unit will issue a Weather Alert, which will trigger the cap on shelter overflow beds to be lifted, increasing shelter capacity for those living unsheltered in the district. Accommodations will be for one night at a time.

## IN ADDITION TO THE SERVICES ABOVE

- Coordinated Access Nipissing (CAN) is a group of agencies working together to ensure individuals and families receive the appropriate supports and services to find or keep their housing.
  - Individuals and families can call or visit any of the CAN agencies for more information on referrals, supports, and services and add their name to the Coordinated Access Nipissing (CAN) Priority List, if they wish. This list is used to assess individuals and households based on their current needs. For a list of CAN agencies, please visit our website at DNSSAB | Homelessness;
- Aids Committee of North Bay and Area (ACNBA) is opening their lounge Monday to Friday from 8:30 to noon and 1PM to 3:30PM, 3PM on Fridays. There is space for 5 to 7 people, a TV, and bean bag chairs and modular sofas for people to sleep on. Coffee, hot chocolate and snacks will be available. ACNBA can be contacted at 705-497-3560.
- Municipalities have the authority to declare emergencies in circumstances or events that affect the entire municipality and may enact local emergency protocols, including situations of extreme weather. The DNSSAB will work with the municipalities, as requested, to coordinate the provision of short-term emergency housing, in collaboration with response experts, such as the Red Cross or Victims Services, and community partners, such as Crisis Centre, and LIPI;
- The DNSSAB has contracted with Low Income People Involvement (LIPI) to act as the lead for emergency homelessness responses that pertain to multiple households (five or more) at risk of homelessness due to an event such as fire, flood or a building being condemned.

If a municipality has a Homelessness situation that requires coordination of response, please reach out to the DNSSAB (Rheanon.Funnell@DNSSAB.ca or Stacey.Cyopeck@DNSSAB.ca) to assist and coordinate planning of a response.

## ADDITIONAL RESOURCES



### Homelessness & Emergency Shelter Services:

<https://www.dnssab.ca/housing-services/homelessness/>



### Homelessness Prevention Services:

<https://www.dnssab.ca/housing-services/homelessness-prevention/>