



2. Quality Management System Policy

The Corporation of the City of North Bay
Quality Management System Policy

The City of North Bay owns, operates and maintains the North Bay Water Treatment Plant and the City of North Bay Distribution system.

The City of North Bay Water and Wastewater Operations shall:

- Provide consumers with a supply of safe drinking water
- Strive to protect public health, the environment and property in the operation of the drinking-water system
- Maintain and continually improve upon its Quality Management System
- Operate and maintain the drinking-water system in compliance with all applicable

The Quality Management System Policy shall be posted in a public area of the Municipal offices, Public Works Office, the City website, and the drinking water treatment plant.