

## 2019 SUMMARY REPORT FOR THE NORTH BAY WATER TREATMENT SYSTEM

This report is a summary of water quality information for the North Bay Water Treatment System, published in accordance with Schedule 22 of Ontario's Drinking-Water Systems Regulation for the reporting period of January 1, 2019 to December 31, 2019. This report is based on all information received within the stated reporting period and items that remained outstanding in the last reporting periods that have been carried forward.

The North Bay Water Treatment System is categorized as a Large Municipal Residential Drinking Water System. The City of North Bay is the Operating Authority for the Water Treatment Plant and water distribution system. The following table lists the requirements that the system failed to meet and the measures taken to correct the failure:

The following is a list of the adverse sampling results from the North Bay WTP and Distribution System (DS) over the year of 2019.

<b>List the requirement(s) the system failed to meet</b>	<b>Specify duration of the failure (i.e. date(s))</b>	<b>Describe the measures taken to correct the failure</b>	<b>Status (complete or outstanding)</b>
Failure to meet secondary disinfection - chlorine residual	February 26, 2019	Fluoride residual has went above the MAC. Occurred while drawing bottom of storage tank. Switched chemical tanks and allowed residual drop to operating range. AWQI # 144876	Complete
Loss of Pressure in Distribution	November 29, 2019	Closed valve in distribution caused low pressure in West Ferris while bringing Birch's Standpipe back on-line. Flushed 9 different hydrants and had taken bacteria sample sending them to lab. Reported to MOE as required. AWQI#149136	Complete
Loss of Historian Data Collection	December 5, 2019	Historian hard drive space had filled up not allowing it to collect anymore data. Time without data was 13:03 December 5- 11:17 December 6. Reported non-compliance to local MECP inspector, cleared space on hard drive to collect data. Equipment upgrade taking place 2020	Complete

The North Bay WTP has the design capacity of 79,500 cubic meters of water per day. The WTP is a SCADA controlled membrane filtration system with ultraviolet and chlorine disinfection systems. The plant also includes fluoride addition along with caustic for pH adjustment and control max for corrosion control prior to delivery to the distribution. The WTP meets the Ontario Drinking Water Standards requirements for the removal/disinfection of 2-log *Cryptosporidium* oocysts, 3-log *Giardia* cysts, and 4-log Viruses.

The North Bay WTP achieves the above performance criteria using membrane filtration (0.1 micron pore size), ultraviolet (UV) inactivation and chlorine disinfection.

The filtration process meets the criteria listed in the Procedure for Disinfection of Drinking Water in Ontario for membrane filtration, including;

1. Maintain effective backwash procedures, including filter-to-waste or an equivalent procedure, to ensure that the effluent turbidity requirements are met at all times;
2. Monitor integrity of the membrane by continuous particle counting or equivalent effective means (e.g., intermittent pressure decay measurements) (Note: intermittent pressure decay monitored at the North Bay WTP).
3. Continuously monitor filtrate turbidity; and,
4. Meet the performance criterion for filtered water turbidity of less than or equal to 0.1 NTU in 99% of the measurements each month.

The following is a breakdown of the pathogen removal credits for the North Bay WTP:

- Membrane filtration provides 3.0 log removal of *Giardia*, 2-log removal of *Cryptosporidium*
- UV inactivation provides 0.5-log removal of *Giardia* and 0.5-log removal of *Cryptosporidium*
- Chlorine disinfection provides 4-log removal of viruses

All of the filter rack effluent lines are equipped with continuously monitored, recorded and alarmed turbidity analyzers which will shut down the respective rack if a reading exceeds 0.1 NTU.

Filtered water is directed through the UV disinfection units prior to entering the contact chambers. The two chlorine contact tanks can be operated separately or in sequence and still provide the required 4 log disinfection. This facility is equipped with continuously monitored, recorded and alarmed CT calculation. The SCADA system also automatically takes data from several sources (flow, temperature, free chlorine residual, pH, water depth in contact tanks, and which contact tank is in service) and calculates the log removal credits achieved for *Giardia* & Viruses.

The following information presents the Annual Record of Water Taking for the North Bay Water Treatment Plant and the treated water consumption.

## Raw Water Taking

In overview some 7,475,978 cubic meters of water were taken from Trout Lake during the year of 2019. The average water taking for 2019 was 20,482 cubic meters per day. The maximum water taking per day was 33,351 cubic meters in March and this was 42% of the maximum 79,500 cubic meters per day allowed under the Permit to Take Water.

<b>Raw Water Taking</b>	<b>Total Taking (m3)</b>	<b>Average Day (m3/d)</b>	<b>Max Day (m3/d)</b>	<b>Max Day % of PTTW allowable (79,500 m3/d)</b>
2019	7,475,978	20,482	33,351	42%
2018	7,265,251	19,905	27,500	35%
2017	6,881,781	18,851	28,818	36%
2016	7,677,448	20,973	27,638	35%
2015	10,244,897	28,149	39,531	50%
2014	10,451,967	28,645	41,509	52%
2013	10,713,683	29,257	43,560	55%
2012	11,804,231	32,227	51,963	65%
2011	12,752,104	34,925	51,870	65%

The 2019 total raw water taking was up by 3% from 2018.

## Treated Water

In overview some 7,392,707 cubic meters of water were delivered to the distribution system during the year 2019. The average treated water delivered to the distribution system was 20,254 cubic metres per day for 2019. The maximum water delivered to the distribution system per day during 2019 was 33,137 cubic meters in March and this was 42% of the 78,700 cubic meters per day rated capacity of the plant.

<b>Treated Water Taking</b>	<b>Total Treated (m3)</b>	<b>Average Day (m3/d)</b>	<b>Max Day (m3/d)</b>	<b>Max Day % of PTTW allowable (78,700 m3/d)</b>
2019	7,392,707	20,254	33,137	42%
2018	7,146,560	19,573	27,074	34%
2017	6,788,663	18,597	28,655	36%
2016	7,564,121	20,720	27,290	35%
2015	10,228,009	28,019	39,128	50%
2014	10,337,724	28,335	41,399	52%
2013	10,578,115	28,962	43,235	55%
2012	11,659,907	31,910	51,534	65%
2011	12,563,903	34,408	51,450	65%

The 2019 total treated water volume delivered into the distribution system was up by 3% from 2018.

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